



ICS Mortgages Appeals Form

ICS Mortgages – Appeal Form

In accordance with our obligations under Central Bank (Supervision and Enforcement) Act 2013 (Section 48) (Lending to Small and Medium-sized Enterprises) Regulations 2015 (“SME Regulations”), we operate appeals process for our SME customers.

Please submit your appeal to:

ICS Mortgages

Appeals Board

ICS Mortgage,

PO Box 1077,

Maynooth,

Co. Kildare

Contact Details

Title:

First Name:

Last Name:

Main contact telephone number:

Alternative contact telephone number:

Application Details

Application/Mortgage reference number:

Company name:

Date of decision:

Appeals must be submitted within 20 (Minimum) working days from the date of notification of the decision

Please tick one of the following reasons for your appeal

- ☐ Your mortgage application has been declined
- ☐ Your mortgage application was approved but for a lower amount or a shorter term than requested, or with special terms or conditions that you feel are unacceptable
- ☐ An Alternative Arrangement has been declined.

PO BOX 1077, Maynooth, Co. Kildare, Ireland Telephone. 0818 542 542 Email. customerservice@icsmortgages.ie

- ☐ You feel the terms and conditions of the Alternative Arrangement are unacceptable
- ☐ Your appeal relates to the withdrawal or reduction of a loan offer/AIP
- ☐ Your appeal relates to classification of a Non Co-operating borrower

Please outline the basis of your appeal

Next Steps

- On receipt of your appeal, we will issue an acknowledgement letter within 5 working days.
- Your appeal will be assessed by two independent directors and a senior lending manager, none of whom are involved in the decisions prior to the appeal
- We will issue you with a written decision on the outcome of the appeal within 15 working days of receipt of the appeal (unless otherwise advised)

Applicant signature: _____

Print Name: _____

Applicant signature: _____

Print Name: _____

Applicant(s) Solicitor signature: _____

Print Name : _____

Please return to the following address: PO Box 1077, Maynooth, Co. Kildare



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Lending Criteria, Terms & Conditions apply.
Dilosk DAC trading as Dilosk and ICS Mortgages is regulated by the Central Bank of Ireland.

